

Mechanical Removals & Installations Ltd
M.R.I, Wharf Road, Denton Slipways Site
Gravesend, Kent, DA12 2RU
W3W: parks.humans.pitch
Tel: 01474 354500
Email: mark@mri-online.co.uk



PLANT & MACHINERY MOVEMENT / CRANAGE CONTRACT LIFTING / TRANSPORT / STORAGE

Document title	Privacy Policy
Company	Mechanical Removals & Installations Ltd ("MRI Ltd")
Document owner	Managing Director
Version	1.0
Policy Number:	PP-01
Approved by	Mark Collier Snr, Managing Director
Approval date	21/01/2026
Effective date	21/01/2026
Next review date	21/06/2026

PRIVACY POLICY

Mechanical Removals & Installations Ltd (MRI Ltd)

1. Introduction

Mechanical Removals & Installations is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and protect your information when you visit our website or use our services.

We comply with the UK GDPR and Data Protection Act 2018.

2. Information We Collect

We may collect and process the following information:

- Personal details (name, phone number, email address)
- Service details (pickup/delivery addresses, job requirements)
- Payment information (processed securely via third-party providers)
- Website usage data (IP address, browser type, cookies)



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3. How We Use Your Information

We use your data to:

- Provide quotations and services
- Communicate with you about bookings
- Process payments
- Improve our website and services
- Meet legal or regulatory obligations

4. Sharing Your Information

We do not sell your data. We may share it with:

- Payment processors
- Subcontractors (where necessary for completing jobs)
- Legal authorities if required by law

5. Data Retention

We keep your data only as long as necessary to:

- Deliver services
- Meet legal obligations (e.g., tax records)

6. Cookies

Our website may use cookies to improve your experience. You can control cookie settings in your browser.

7. Your Rights

Under UK GDPR, you have the right to:

- Access your data
- Correct inaccurate data



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- Request deletion
- Object to processing
- Request data transfer

To exercise your rights, contact us at: compliance@mri-online.co.uk

8. Data Security

We use appropriate technical and organisational measures to protect your data.

9. Contact Us

If you have questions about this policy:

Email: compliance@mri-online.co.uk

Address: Mechanical Removals & Installations, Denton Slipways Site, Wharf Road, Gravesend, Kent, DA12 2RU

10. Approval

Approved by:

Mark Collier Snr

Managing Director

Mechanical Removals & Installations Ltd

11. Contact

For further information or to submit a complaint:

compliance@mri-online.co.uk

01474 354500

